



You are the opportunity

Process Expert, Sales & Warehousing (m/w/d)

Part of the bio economy, **Stora Enso** is a leading provider of renewable solutions in packaging, biomaterials, wooden constructions and paper globally. Our customers include packaging producers, brand owners, paper and board producers, publishers, retailers, print houses, converters, and joinery and construction companies. We believe that everything that is made from fossil-based materials today can be made from a tree tomorrow. Our materials are renewable, reusable and recyclable, and form the building blocks for a range of innovative solutions that can help replace products based on fossil fuels and other non-renewable materials.

Wood Products division provides versatile wood-based solutions for building and housing. Our product range covers all areas of construction, including massive wood elements, wood components and sawn goods. We also offer pellets for sustainable heating. Our customers are mainly merchants and retailers, industrial integrators and construction companies.

We are on a growth journey and looking for a successor in the role of **Process Expert, Sales & Warehousing** who will develop, harmonize and standardize our sales and warehousing processes, and logistic related processes. You will contribute as a subject matter expert in projects and create specifications for IT development of WPS. Furthermore, you will respond to end-users enquiries. And, you will guide and train end-users on how to use our IT solutions in a common and harmonize way.

Your tasks and responsibilities:

- Create specification s for IT on needed changes in IT systems.
- Coordinate the changes in IT system: from creating a test protocol to training of new features to end-users.
- Create process descriptions of new functionalities, features and/or processes.
- Be responsible for certain master data. • Respond to end-users enquires, and help end-users overcome challenges by verifying the problem, describe the case to IT and test the problem resolution in case.
- Additionally, you will contribute in projects in the role of subject matter expert. You will be assigned to work for a temporary time to a project for a defined amount of worktime. Your responsibility will be to
 - Manage you time allocated to the assigned project in combination with your other Process Expert duties.
 - Propose solutions to address the open process questions.
 - Create the specifications and user stories.
 - Support the IT development which include creating the specifications, testing the new developments, documenting process descriptions, creating of training material, training end-users and fellow WPS support resources.

Your qualifications and experience:

- prior experience in sales or warehousing administration.
- prior experience as a project member, or small enhancement developments.
- very structured working approach and good self-management.
- good in identifying customer needs and challenges and coming up with appropriate solutions and offers.
- eagerness to help and support colleagues, highly developed team spirit.
- curiosity to learn new things
- ability to travel
- proficient IT skills and good business English.
- a good understanding of WPS and the processes connecting Sales, Distribution Units and Warehouses.
- knowledge of the timber (construction) industry.

What do we offer?

- An opportunity to make a difference. We are building a sustainable future for the world and you will be part of it. You will work in an international team with a wide geographical scope in your own work. You have a direct impact on the company's success and not to forget, with 25 000 employees there are numerous opportunities to grow yourself!
- You can be located in our locations Brand, Ybbs, Bad St-Leonhard.
- A performance-related salary based on your qualifications, professional experience and market value. The minimum salary of the collective agreement is € 1,870.93.

If you are interested in being part of a renowned industrial company and would like to work in a performance- and value-oriented motivated team, then we look forward to receiving your detailed application

If you have any question, do not hesitate to contact
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